NETwork NEWS LETTER

Harrow

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Champions

# **Self preservation society**

Harrow Council has now entered a period of significant change and financial uncertainty. UNISON had been given assurances that all members of staff are to be treated equally in respect to the envisaged changes about to descend on every council employee.

Yet it seems that those assurances were short lived; which is clearly evident in certain situations. Our low paid members in SNT (Special Needs Transport) have seen their terms and conditions of employment slashed by up to 20% yet those at the top end of the scale in this directorate have had their titles enhanced from Head of Service to Divisional Director Status, therefore making themselves possibly more attractive in the fragile employment market.

UNISON raised the issue of this council providing a situation of a 'self preservation society' to those more senior, when we were assured that this would not be the case. It seems that this enhancement of status for some, reflects the immortal words of Michael Caine (Italian Job) of "Hey lads I've Got a Brilliant Idea" has rung true for those at the top level.

As Branch Secretary of Harrow's Largest Trade Union, I will undoubtedly be chastised again for publishing our concerns. This is par for the course in speaking out against oppression and unfairness for those that deliver excellent services to those vulnerable residents of Harrow Council. This further elevation in status for our senior staff, without notifying UNISON fails to meet the basic requirements of consultation. This situation seriously lacks sensitivity towards those hard working and committed front line staff, many of whom are at the lowest end of the pay scales.

### **Housing Ambition Plan**

### **Joint Working**

Unison was invited to attend the Lean presentation 'Improving Services to Leaseholders'. It was encouraging to hear how enthusiastically the team has taken up the lean challenge. Debi Sainsbury the Lean Champion for this project has been able to demonstrate the improvements to processes and the substantial savings that have been realised through the team's hard work. This is an exceptional achievement and one that Unison applauds especially as we have received assurances the employees Terms or Conditions have not been changed and there will be no staff reductions.

Unison was also invited to the launch of the Housing Services Ambition Plan earlier this year. The traffic light 'RAG' monitoring of the plan illustrates the status of individual elements of the projects. It is heartening to see the number of objectives that have been successfully delivered. This success can be attributed to the leadership of Lynne Pennington her management team and all the staff. Unison has experienced a positive culture change of the Housing Department to a staff and customer based focus.

Unison would like to congratulate the housing management team in reference to the resident housing wardens. We went into consultation to assist the GMB members, who were in limbo, to reach a resolution to an on-going situation that had reached an impasse. Unison senior officers and housing management team took control of this unacceptable situation and agreed to a possible two week time scale for resolution in this time the GMB retreated due to staffing problems. Due to the legal requirements that surrounded this matter it extended to approximately six month, but the stumbling blocks were both legal teams.

Unison is proud to announce that the resident warden's (now Unison members) issues are virtually resolved therefore this is an excellent example of joint partnership working between Unison and the housing department.





#### NETwork NEWS LETTER

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### **Growing opposition to the Academies Bill**

The number of MP's signing the EDM has reached 68, with many Labour MP's demanding consultation before schools can become Academies. The Children's Service Network and Local Government Information Unit have produced a useful briefing. The Anti Alliance public meeting in London saw 250 people pack the room. Alongside the excellent platform speakers from the floor included a Head teacher, Chair of Governors and teachers organising against Academy proposals in their schools. There have been meetings around the country, with many more to follow. www.antiacademies.org

Harrow Union has written to all Head teachers and Chairs of Governors expressing our concern about the New Governments intention to invite all outstanding schools to become academies.

There is no evidence that being an academy school raises standards. Academy schools have no better record of educational achievement than any other type of school. Some have a far worse record. In fact it has been reported that academy schools have a poor record of GCSE results in academic subjects and there has been little or no improvement.

The Government is setting no requirement at all for consultation with either parents or staff before this step is taken. However, there is nothing to preclude staff being consulted prior to an application being made for academy school conversion. Unison would expect that the employer would consult with the recognised trade union, but the fact it is not required to do so by the Government is of deep concern. Even though staff transferring should be protected by TUPE law our experience has shown that an attempt is often made by the incoming employer to dilute or radically change the terms and conditions of staff.

our friend at work



All the main teacher unions (ATL, NASUWT, NUT) and support staff unions (UNISON, UNITE, GMB) are opposed to the academy schools policy and are working together to oppose it. By working together, you can help to persuade governors at your school not to go down this route. You can also talk to other staff colleagues in your school about the threat that academies propose and discuss your views with the Head teacher. You can also get further information from your UNISON branch.

### **Neighbourhood Champions**

This Union had reservations about this project at its conception and we wrote to the Better Deal for Residents Forum with our concerns. The first stage of the project has been recognised by this union as a valuable community engagement device likened to the neighbourhood watch scheme, which could prove to be helpful to our front line workers in the execution of their service.

The major issue regarding this project was in respect to the proposed phase 2 and 3, in which it was intended to provide each neighbourhood champion with equipment to clean up graffiti and litter pick. This intention was felt by this union to be wholly inappropriate, putting residents at risk and front line jobs at risk.

Unison asked for reassurances that this project would not be a way of covertly monitoring the council workforce; and Mr Edwards did state that it was not intended to be used in this way.

We also challenged the cost of this initiative which has been intimated as being of  $\pounds100,000$  for the first year; the on costs of this project are yet to be revealed.

The Divisional Director for Environmental Services Mr John Edwards assured us in his response to our letter that 'the neighbourhood champions are a supplement to the Councils work, and similarly community involvement in local environment clean ups is a tried and trusted method for people to make a positive impact on their locality'. He did however state that it is not possible to provide job protection reassurances that this union had asked for.

Jerry Hickman said <sup>4</sup>I'm very pleased with the progress we have made with the Neighbourhood Champion scheme which really shows how well our front line services have worked in Partnership with Harrow Police to jointly deliver this initiative .To date we have almost 800 residents registered to be Neighbourhood Champions 300 trained 500 waiting to be trained .Residents are starting to use the online reporting facility reporting issues of abandon vehicles fly tips and noise nuisance 90% of these reports have been responded to within the designated service standards .The ability to report and track progress on reported issues will start to ensure our residents continue to acknowledge the excellent services provided to them by Harrow '.

## **Dealing with employees complaints**

Unison has been working with HR and management for the past year in an attempt to make the new Dignity at Work policy, (this replaced the old grievance procedure), work to achieve fair and meaningful outcomes. Sadly, after many months, our experience is that some areas of management still do not take this policy seriously. Incidences have been highlighted at the highest forum in the council Unison has access to, where members of staff have still not had an outcome response after submitting a complaint regarding a serious allegation 4 months previously. This potentially placed these individuals and others at further risk. This office is still awaiting an explanation from senior officers as to the reasons for this failure but we are not holding our breath.

The removal last year of the contractual status of this policy appeared to remove any constraints by certain areas of management to adhere to the guidelines with regards to timescales. This, Unison feels, has rendered the process virtually impotent and meaningless as management appear to be able to stall or suppress the process without being held accountable. Unison challenged this decision continually throughout last year to the point of a legal submission and the decision was recently reversed by the new administration. Sadly though, they would not agree to include the toolkit given to management, preferring to keep it as guidance only which means these poor practices will probably continue. This does not seem to align with the council ethos of 'Employer of Choice'.



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## **Education Cuts**

The recent plans by the new Government to cancel this year's budget for training higher level teaching assistants (HLTA's); means that TA's will only be able to get HLTA assessments if schools pay and other TA training will only continue if it is directly funded by local authorities or schools. This action has illustrated how little regard the government holds the large body of professional support staff, who have been recognised for their contribution to the improved quality of education in this country.

Local authorities have lost £311 million from their education budgets this year and training is a likely casualty of these cuts.

UNISON's head of education Christina McAnea said the government was "playing fast and loose with children's educational needs". (Learning support news July). Ms McAnea went on to say that she believed the intention to remove all central governments funding for support staff training was a sign of the disdain this government has for teaching assistants.

This is in addition to the warnings that teaching assistants are being expected to cover classes for teachers and thus breaking the law by using TA's to cover classes instead of hiring supply teachers. Last month UNISON published a survey showing that TA's were being asked to cover lessons without lesson plans, or appropriate training.

Another proposal, from the centre-right think tank Reform, is to save £1.7 billion by phasing out all teaching assistant jobs.

The budget cuts will coincide with the coalition's other education plans - the growth of academies, and development of new "free schools" set up by parents, teachers or other organisations.

These are difficult times for public sector workers who are to feel the brunt of the government cuts. There has never been a more important time to be a member of UNISON the leading school staff union and I would urge you to encourage your colleagues to join.



UNISON Harrow L.G. Branch

UNISON Harrow L.G.

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JULY 2010

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## **Vetting and Baring Scheme**

This scheme which would affect all our members working with vulnerable adults and children is to be halted. Theresa May MP Secretary of State for the Home Department, has in a statement to the House of Commons that there will be a review of the scheme and a scale back to what she recommends as 'common sense levels'

The scheme was due to start on the 26<sup>th</sup> July (limited to new employees).

The existing safeguards regulations will remain in force and should be adhered to.

Go to www.isa-gov.org.uk for more information.

# Self Organised Groups

Harrow UNISON Branch is planning to set up two Self Organised Groups (SOG); one for Black Workers and one for Lesbian, Gay, bisexual and transgender (LGBT) people. I would be grateful if you could contact the branch office if you would be interested in attending one of both of these groups. I hope to be able to organise the meetings and invite guest speakers to talk about equality issues. More information will be available on our web page and on our notice boards. Equalities Officer Alex







**Negotiating Body (SSSNB).** 

and conditions framework in all schools.

Update on developments in the new School Support Staff

The SSSNB continues to undertake work through its Core Contract and Working Year Working Group and Role Profile and Job Measurement Working Group. This involves the development of contractual terms and conditions of employment, the design of national job role profiles, the development of a bespoke job evaluation scheme and a strategy to implement a national pay

While considerable progress has been made within the SSSNB and its working groups it has not been able to finalise agreements by the deadline of 28 May 2010 which had been set by the former Secretary of State in his Referral Letter to the Body last year. As a result a revised



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" Staff who are not members of a trade union are vulnerable to exploitation

# Submission of SSSNB agreements to the Secretary of State by 1 April 2011; Ratification by the Secretary of State in June 2011; Full implementation by April 2012.

To complete negotiations on the pay and conditions framework by 14 December 2010;
Formal consultation on the agreement between December 2010 and February 2011;

timetable for the Body was agreed by the former Secretary of State and is as follows:

# **UPDATE FROM THE ASSISTANT BRANCH SECRETARY**

The last few months have been pretty busy with the branch being involved in various consultations and negotiations within all directorates. Some of these, where we have major issues, have been referred to the Employee's Consultative Forum on the 30<sup>th</sup> June for challenge and a decision by Council Members. Hopefully, by the time you read this, the decisions will be available and printed in this issue.

The branch is still achieving outstanding results with regards to representing individual member issues and attaining positive and beneficial outcomes. With regards to conduct issues, even in the most serious cases our representatives, with their professional approach have managed to avoid the ultimate sanction of dismissal in all but one case of serious fraud, thus retaining members in employment and avoiding the need for lengthily appeals. The effect of this, is that membership continues to climb in all areas of the council.

With the news of Public Sector cutbacks promised by the new coalition government, there will inevitably be attempts to reduce or outsource some services, some services are already being reviewed. As always happens in these scenarios, it is not the highly paid, over resourced individuals that have to suffer, it is the lowest paid, overworked frontline workers who will bear the brunt of any attacks and Unison will be ready to challenge any proposals that impact on our members.

At times like these, membership of a union is essential as unrepresented individuals or groups are seen by management as easy targets.

Now is the time to join Unison as we are the only union currently committed to fighting professionally for our members in all services in this authority.

Steve Compton.











You are invited to attend a UNISON Benefits Fair in Committee Rooms 1 & 2 (Civic Centre) from 12.00 o'clock to 2.00 o'clock on 15th Sept 2010 There will be stands provided by UNISON plus partners including, Thompsons, Britannia, Croyde Bay & Vision Express. Come and find out more about what benefits they provide you the member, and of course grab yourself some goodies!!

Refreshments will be provided, come along and see the stalls and meet your Harrow Unison Stewards and Branch Officers.

If you require more information please contact the office on Tele no. 0208-424-1795 or info@harrow-unison.org.uk or visit the website www.harrow-unison.org.uk/Discounts-and-other-benefits







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	Asst Branch Secretary:	Steve Compton					
	Asst Branch Secretary:	Darren Butterfield					
	Health & Safety Officer:	Bob Thomas					
	Asst Health & Safety Officer:	John Lee					
	Chair :	Kanti Halai					
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	Children's Services		from UNISON officers and members.				
	Convenor:	Neil Millington	Printed & Published by Harrow UNISON LG				
	Welfare Officer:	Norman Thompson	Branch, the views expressed in this newslette are not necessarily the views of the Harrow				
	Communications Officer:	Charlie Sumner	UNISON LG Branch Executive Committee.				
	Youth Officer:	Vacant					
" UNISON wants							
to hear from							





### UNISON wants to hear from you.



you... "

Do you have any concerns or queries regarding local and national issues? We want your views. Do you have any articles that could be included in this news letter? Has UNISON helped you? If so please let us know the details so we can include your success stories.

Contact the UNISON office via email or a letter to the above address.

Email: c.sumner@harrow-unison.org.uk or info@harrow-unison.org.uk

(Please note that UNISON reserve the right not to publish some articles and edit others prior to publishing.)



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